

## **1. What types of power supplies do you manufacture?**

We manufacture LED power supplies, LED drivers, industrial power supplies, and switch-mode power supplies (SMPS).

Our products are designed for applications including architectural lighting, commercial lighting, signage, and industrial equipment.

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## **2. Are your power supplies designed for continuous operation?**

Yes. All our power supplies are engineered for continuous full-load operation, even in demanding environments such as high temperature, long operating hours, and unstable input conditions.

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## **3. Do your products undergo aging or burn-in testing?**

Yes. 100% of our power supplies are aging and burn-in tested before shipment to ensure stability, reliability, and long service life.

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## **4. What quality standards do you follow?**

Our manufacturing process operates under ISO 9001 and Six Sigma quality management systems.

Each unit passes multiple inspections throughout production, including final functional and safety checks.

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## **5. What warranty do you provide?**

We offer 3-year, 5-year, and up to 7-year warranty options, depending on the product series.

Warranty coverage reflects the design life, component selection, and application requirements of each series.

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## **6. Can your power supplies be customized?**

Yes. We provide OEM and ODM services, including customization of:

- Output voltage and power
- Housing and mechanical design
- Cable length and connectors
- Labels, branding, and packaging

Please contact our sales team for project evaluation.

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## **7. Where can I purchase your products?**

In regions where we have authorized distributors, we recommend purchasing through local distribution partners to ensure proper support, warranty service, and compliance.

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## **8. How can I become a distributor?**

We welcome qualified partners to join our global distribution network. If you are interested in becoming a distributor, please contact our sales department to discuss cooperation opportunities.

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## **9. What makes your power supplies reliable?**

Our reliability is built on:

- Careful component selection from trusted suppliers
- Mature R&D and thermal design
- Full-load aging tests and strict inspection procedures
- Proven performance in long-term field applications

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## **10. Do you provide technical support?**

Yes. We offer technical documentation, application guidance, and engineering support to assist customers during product selection, integration, and after-sales service.